

Return address:

alpaca.ch
 Retouren
 Industriestrasse 26
 8404 Winterthur
 SWITZERLAND

Mail: sale@alpaca.ch
 Phone: +41 71 552 52 62

Sender information – please fill all required fields *:

*Order no:	
*First name:	
*Surname:	
* Street / House no. :	
*Postcode/City/Country:	
Phone:	
E-mail:	

Return form

Dear Alpaca Fan

To enable us to process your return as quickly as possible and without any queries, please note the following points:

- Please be sure to include this completed return slip with your return shipment.
- Please stamp returns sufficiently and send them to our return address.

Qty	Item no.	Size	Colour	Reason No. ¹	Exchange ² size/colour

Reason for return¹: No. 01: Article too large No. 02: Article too small No. 03: Article defective (description)
 No. 04: I don't like articles No. 05: Different article description No. 06: Item incorrectly delivered
No. 07: Exchange² (size/colour)

Description No. 03: Article defective:

The return is based on our terms and conditions, which you can view at: [General Terms and Conditions](#). Upon receipt and inspection of the goods, we will refund the order value or deliver the exchange item(s).

Place, date:

Signature:

PLEASE LEAVE BLANK – FOR INTERNAL PROCESSING

Datum Wareneingang:	<input type="checkbox"/> Ware ist in Ordnung: <input type="checkbox"/> Ware ist fehlerhaft:	Bemerkung:
Bearbeitet durch:	<input type="checkbox"/> Fadenzug <input type="checkbox"/> bereits getragen <input type="checkbox"/> geknittert <input type="checkbox"/> gewaschen <input type="checkbox"/> Sonstiges:	